

# GRAYCARY. TECHNOLOGY'S LEGAL EDGE<sup>SM</sup>

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August 16, 2000

## VIA MESSENGER

Mr. Barry Price  
QUINTUS CORPORATION  
11100 Metric Blvd., Bldg. 7  
Austin, Texas 78758

Re: Office Action Summary for Serial No. 09/060,867  
Our File/Docket No.: 103739.991101 (ACUI-1100-1)

Dear Mr. Price:

I enclosed an original "Final Office Action Summary" which we recently received from the U.S. Patent and Trademark Office. Please note the deadline for a response to this Action is **October 29, 2000**.

As you will recall, the above-identified file was transferred to you for handling on June 8, 2000. Accordingly, Gray Cary Ware & Freidenrich LLP has no further responsibility for this file, including prosecution of the application, payment of maintenance or renewal fees or any other fees relating to this application. We have not retained copies of any documents relating to this file.

If you have any questions regarding the enclosed Final Office Action Summary, please contact me at 457-7025.

Very truly yours,

GRAY CARY WARE ▲ FREIDENRICH LLP

Steven R. Sprinkle

SRS:rjm

Enclosures

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